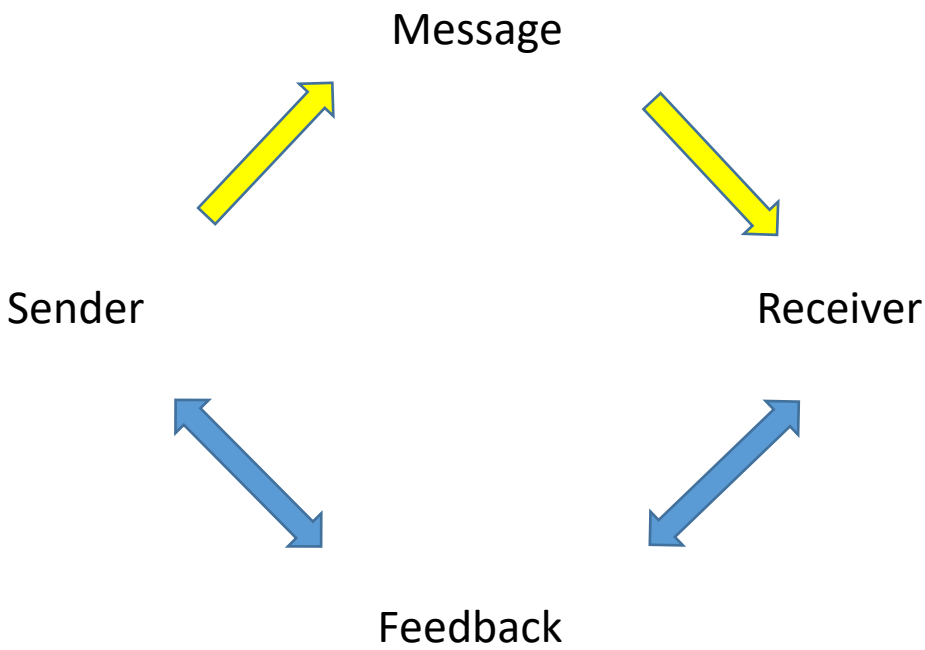
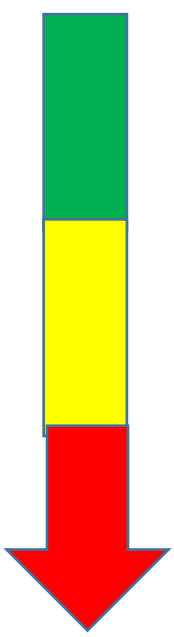
Communication Model



Levels of Effectiveness



Face To Face

Phone

Mail (Email or Hardcopy)

Always resolve issues at the lowest level possible